

Car Servicing Schedule Comparison

Initial Checks

Pre service actions	Bronze Service	Silver Service	Gold Service
Discuss customer requirements, customer comments	✓	✓	✓
Review vehicle service history and schedule	✓	✓	✓
Pre service vehicle inspection	✓	✓	✓

Engine

Engine Inspection, Change Oil & Filter	Bronze Service	Silver Service	Gold Service
Inspect engine for leaks	✓	✓	✓
Inspect engine and gearbox mountings			✓
Drain and change oil	✓	✓	✓
Change oil filter	✓	✓	✓
Inspect Cooling System			
Inspect Radiator & Radiator Cap			✓
Check Coolant hoses and clips for leaks, condition			✓
Inspect expansion bottle / tank and cap			✓
Check cooling fan			✓
Check condition and tension of fan / alternator belt		✓	✓
Inspect and top up anti freeze as required		✓	✓
Additional Engine Checks			
Inspect condition and tension of auxiliary drive belts		✓	✓
Inspect throttle operation and lubricate as necessary			✓
Check and renew air filter			✓
Remove and replace spark plugs			✓
Check timing belt replacement schedule and report as appropriate (Replacements at additional cost)		✓	✓
Inspect air conditioning			✓

Fuel

Inspect Fuel Filter, Cap and Lines	Bronze Service	Silver Service	Gold Service
Fuel Cap			✓
Fuel Lines		✓	✓
Replace Fuel Filter			✓

Exhaust

Inspect Exhaust System	Bronze Service	Silver Service	Gold Service
Inspect exhaust system and catalyst as appropriate	✓	✓	✓

Electrical

Inspect Electrical Components of the Vehicle	Bronze Service	Silver Service	Gold Service
Inspect interior and exterior lights	✓	✓	✓
Inspect warning lights	✓	✓	✓
Inspect battery charge and terminals		✓	✓
Check diesel plug indicator			✓
Inspection of HT leads			✓
Check distributor cap			✓
Check horn		✓	✓

Steering & Suspension

Inspect Steering & Suspension Components of the Vehicle	Bronze Service	Silver Service	Gold Service
Check power steering and top up reservoir as required		✓	✓
Check steering components for wear & corrosion		✓	✓
Check steering rack gaitors condition		✓	✓
Inspect wheel bearings		✓	✓
Inspect shock absorbers		✓	✓
Inspect suspension		✓	✓

Tyres & Wheels

Inspect Tyres Including Spare	Bronze Service	Silver Service	Gold Service
Inspect tyre specification including age	✓	✓	✓
Inspect tread depth and tyre wear	✓	✓	✓
Inspect tyre pressure	✓	✓	✓
Inspect torque settings	✓	✓	✓

Brakes

Inspect vehicle braking system and associated parts	Bronze Service	Silver Service	Gold Service
Check brake pads for wear or damage	✓*	✓	✓
Check calipers for leaks and security	✓*	✓	✓
Check brake shoes for wear or damage	✓*	✓	✓
Inspect operation of wheel cylinders and report leaks	✓*	✓	✓
Check brake discs/drums for wear cracks corrosion etc		✓	✓
Test and report brake fluid boiling point		✓	✓
Inspect brake hydraulic system		✓	✓
Inspect handbrake		✓	✓

* This check is carried out with the wheel still on the car

Drive System

Inspect Drive System and Associated Fluids	Bronze Service	Silver Service	Gold Service
Inspect clutch operation		✓	✓
Inspect driveshaft, joints, gaitors and boots			✓
Inspect and top up clutch, axle oil, transmission or gearbox fluid as required		✓	✓

Vision

Inspect Vehicle Windscreens and Mirrors	Bronze Service	Silver Service	Gold Service
Inspect windscreen wipers and wiper operations (front & rear)	✓	✓	✓
Inspect windscreen washer operation and top up as required		✓	✓
Check windscreen security and for cracks	✓	✓	✓
Inspect mirrors (interior and exterior)		✓	✓
Inspect number plate		✓	✓

Internal

Inspect vehicle braking system and associated parts	Bronze Service	Silver Service	Gold Service
Check pollen filter replacement schedule and report as appropriate			✓
Lubricate door hinges			✓
Lubricate bonnet hatch			✓
Inspect seat belts (All - front & rear)		✓	✓

General

Post Service Actions	Bronze Service	Silver Service	Gold Service
Reset vehicle service light as appropriate	✓	✓	✓
Road Test	✓	✓	✓
Stamp Service Book	✓	✓	✓



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